

Thank you for your purchase from Instant Shade Marquees.

The benefits given by this warranty are in addition to all other rights and remedies in respect of the product which the purchaser has under the Trade Practices Act and similar State and Territory Laws. Nothing in this warranty will exclude, restrict or modify any conditions, warranty rights or liability implied in this purchase or protected by law where to do so would render this warranty void.

NOTE: Warranty period on **marquee frame** is five years (5). Warranty period on **polyester fabric** is one (1) year and on **PVC fabric** is two years (2). Warranty period on printing is one year (1). The warranty covers manufacturer's faults and defects only.

1. This warranty applies to the original purchaser only.
2. This warranty **does not cover** damage caused by wind or adverse weather conditions, fair wear and tear, accidents, misuse, fire, flood, hail, earthquakes or other natural disasters, or alterations or repairs by any other than an authorised agent of Instant Shade Marquees Pty Ltd.
3. The warranty is valid only if the marquee is erected and collapsed as instructed by an authorised Instant Shade Marquees agent and/or as per the instructions in the manual as supplied.
4. The marquee must be properly secured when in use. This means using two tent pegs in each leg to secure the marquee when on peggable surfaces and using an appropriate amount of weight on each leg when on hard surfaces to prevent the marquee from lifting or moving in the wind. Damage caused by unsecured marquees is **not covered** under this warranty.
5. It is highly recommended that you close and stow your marquee when strong winds are expected. Popup marquees are not designed to be permanent structures and are not designed to be left open in strong winds. Damage caused by strong winds is **not covered** under this warranty.
6. Leaking of water: Polyester fabric is water repellent. This means it will withstand most wet weather conditions without water leaking through the material. If water is allowed to pool or gather in an area of the canopy or around the seam areas then eventually water may slowly leak through. To prevent this from occurring do not allow water to pool on the canopy – push or move water away before it pools. Water leakages through Polyester fabric are **not covered** by this warranty.
7. When closing the marquee, the canopy can be left on the frame or removed. If the canopy is to be left on the frame when folded, the canopy should be lifted up away from the crossbars in such a way as to avoid “pinching” of the fabric in the crossbars. Wear and tear caused by “pinching” of the fabric by the marquee framework is **not covered** under this warranty.
8. If the marquee is to be transported, it should be dismantled and adequately packaged (preferably with canopy and frame wrapped separately) to avoid damage during transit. Marquee carry bags should not be used as the main form of protection for the marquee in transit as this may result in wear and tear to the carry bag itself and/or damage to the marquee. Cardboard cartons are the best form of protection in transit. If damage is incurred in transit as a result of inadequate packaging, this is outside our warranty provision.
9. The fabric warranty is a Limited Manufacturers Warranty, which is passed on by Instant Shade Marquees. (See over page for more details).
10. In the case of repairs to the marquee being required (regardless of whether the repairs are covered under warranty) the cost of transportation to/from Instant Shade Marquees for any repairs is **to be paid by the claimant**.
11. This warranty is the only express warranty given by Instant Shade Marquees. No person has the authority to change or add to these obligations and liabilities without Instant Shade Marquees' approval in writing.
12. Instant Shade Marquees reserve the right to determine whether or not fault is caused by faulty workmanship or material or that any part is defective. If such a determination is made and the product is within the warranty period (as identified above) Instant Shade Marquees reserves the right to repair or replace the marquee at our discretion.

### PROOF OF PURCHASE

It is very important that you record the following information and retain it for your future reference. Avoiding doing so may delay repairs and/or replacement. You must retain your proof of purchase (Tax Invoice) and submit it with your marquee as without it no warranty claim will be accepted.

Purchased from: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_

Size & Model of Marquee: \_\_\_\_\_

\*Please ensure to retain your Tax Invoice for warranty purposes.

### FABRIC – LIMITED MANUFACTURERS WARRANTY

#### Our Polyester fabric is guaranteed to:

- Protect against rot, mildew and discoloration typical in normal conditions. It does not apply against any deterioration of any kind due to wind or weather related damage, misuse, burns, negligence, vandalism, perforations or stains due to environmental pollution, and fair wear and tear.
- Retain a light-fastness rating of 5-8 on a 1-8 scale (minimum fading) for a period of 1 year.

#### Our PVC fabric is guaranteed to:

- Protect against rot, mildew and discoloration typical in normal conditions. It does not apply against any deterioration of any kind due to wind or weather related damage, misuse, burns, negligence, vandalism, perforations or stains due to environmental pollution, and fair wear and tear.
- Retain a light-fastness rating of 6-8 on a 1-8 scale (minimum fading) for a period of 2 years.

Should the fabric fail, the manufacturer of the fabric will offer to replace the fabric free of charge, subject to the following: 1. Proof of date of purchase is provided by the customer. 2. The fabric is maintained correctly. 3. This fabric guarantee extends specifically to the replacement of **fabric only** and excludes the work and installation of others and also excludes other fittings and hardware. Other costs such as re-making a canopy, dismantling, transport, re-erection, travelling costs and consequential loss are also excluded from this guarantee.

### CARE & CLEANING

- Proper care and cleaning should be taken to ensure the life of outdoor fabrics. For regular care and maintenance, excessive dirt should be brushed from the fabric using a soft brush; the fabric should then be sprayed with warm water (not exceeding 100°F / 40°C) and air-dried. Periodically the fabric should undergo a more thorough cleaning. Again brush fabric with a soft bristled brush, spray with warm water then apply a gentle natural soap, rinse thoroughly and air-dry.
- Fabric should never be stored or stowed while wet, always ensure fabric is thoroughly dried before storing for extended periods.
- Any early signs of mould and mildew must be removed immediately.